

## **Parent Program Agreement Form**

In signing this document you are indicating your agreement to participate in a Tweddle early parenting program in a Child Safe Organisation.

### **Multidisciplinary service**

Tweddle staff will work in partnership with you to identify the areas of your parenting, to set your learning goals and plan your program. Throughout your program staff aim to work with you in making decisions. The Tweddle early parenting staff team includes registered nurses, early childhood practitioners, Family support coordinators and family therapists. Tweddle employs this range of professionals to provide you with the best support to manage challenges, as well as learn and implement new parenting skills.

### **Group Programs**

Tweddle staff are committed to providing parents and their families with a rich learning and support experience in all programs, including parent discussion groups and family playgroups. Group sessions are an important part of Tweddle's programs and you are encouraged to participate.

### **Interaction Guidance**

Tweddle staff aim to work in ways that are known to be most effective in helping you and your family. One method that has been proven effective involves a staff member video recording you and your child together for two or three minutes so you can look at it together and discuss the interaction. Most parents find this method very helpful in learning more about their child and how to respond to them. It can also be a good way to see that the new things you are learning are working. Tweddle does not keep a copy of the recorded video footage but staff will provide you with a copy if you choose.

### **Students**

Tweddle provides placements for nursing, early childhood and social work students to assist them to increase their knowledge and skills in the area of early parenting. Your Tweddle staff member will discuss with you the role of students if they are involved in your care.

### **Confidentiality**

All Tweddle staff maintain professional standards of confidentiality as detailed in the information you received called "Privacy and Protection of your Information". On completion of the program, staff will provide a written discharge plan and report to your referring professional and other relevant professionals as discussed with you. The information in this discharge plan will include a summary of your stay as well as the support identified that would be helpful to your continuity of care following your Tweddle program.

**If at any time you are concerned about any aspects of your care outlined in this agreement, please discuss it with Tweddle staff or manager.**

## Parent Consent Form

Tweddle requires your consent for a range of issues that are important to your care during your involvement in Tweddle programs (please tick boxes):

### Communication with referrer

- I consent for Tweddle staff to consult with the service provider who has referred me to Tweddle about the support needs of myself and my child/ren and Tweddle programs.

### Treatment in the event of accident or illness

- In the event of accident or illness I authorise Tweddle staff to seek medical assistance for myself or my child/ren as required.

### Client Feedback

- I consent to being contacted after discharge for the purpose of Tweddle's feedback and evaluation processes.
- I consent to receiving Tweddle news and information. Please provide email address:

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### Code of Conduct

Tweddle takes the safety and wellbeing of all family members, visitors and staff very seriously. Please tick the boxes below to show that you agree with the following (please tick boxes):

- I agree not to be affected by alcohol or drugs at any time during the admission.
- I understand that my place in the program will end if at any time my behaviour threatens the health, safety or wellbeing of my child/ren, other families, staff or any other persons, and/or if I fail to abide by the program requirements.
- I agree to remain responsible for the care and safety of my own child/ren, with the support of Tweddle staff as needed.
- I understand that the use of baby monitoring devices is prohibited during the residential program.
- I understand that, due to privacy issues, photos and filming on cameras and mobile phones is prohibited in this facility without consent from management.

### The following information has been provided and discussed with me (please tick boxes):

- |  |   |
|--|---|
| <input type="checkbox"/> my rights and responsibilities (as outlined in the Client Charter 2017) | <input type="checkbox"/> the organisation's complaints and feedback processes |
| <input type="checkbox"/> the services offered by Tweddle as well as additional support services  | <input type="checkbox"/> fees that may be applicable and payment options      |
| <input type="checkbox"/> Child Safe Organisation   |   |

### Client's Name:

Name \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

### Staff Name and designation:

Name \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

## Tweddle Early Parenting Programs

### Home-Based Programs

Home-based programs provide funded and fee-for-service programs designed to provide assistance to families experiencing parenting challenges and are in need of home based therapeutic support and Intervention.

### Day Programs

Tweddle's Day Stay programs are designed to provide families with additional support and parenting education over the course of one day at Tweddle's day facilities. Tweddle operates six Early Parenting Day Programs across Melbourne's North and West at the following sites: Footscray, Geelong, Kings Park, Bacchus Marsh in partnership with Djerriwarrh Health Service, Whittlesea with City of Whittlesea, and Terang with the Terang and Mortlake Health Service.

### Residential Program

The residential program, usually 5 days, is designed to assist and support families who require higher levels of support with parenting over a 24-hour period. Tweddle recognises that families are unique and as such strategies are tailored to best support each individual family. Staff are on hand day and night to work with families.

### Parenting Assessment and Skills Development

Tweddle's Parenting Assessment and Skills Development Service (PASDS) is a 10 day residential program available to parents with children between 0 and 3 years who are currently involved with the Department of Health and Human Services (DHHS). The aim of this program is to assess and support parenting capacity and competency.

### HoPES

Tweddle's Home Parenting Education Service is an 8 week home based program available to children 0-4 years and their families residing in Western Melbourne Region and Brimbank Melton Region who are currently involved with the Department of Health and Human Services (DHHS). The program has a focus on family preservation and reunification.

### Family Support

This service offers assessment, counselling, intervention and referral out to existing community support services for families in the residential programs at Tweddle.

### Prison Program

The prisoner parenting support and education program offers both group and one-on-one sessions to help parents identify and develop their parenting strengths and consider practical ways to enhance parent-child relationships during and following separation.

### Childbirth Education

Tweddle, in partnership with Western Health, offers a comprehensive range of education classes in providing the best care for parents before and after the birth of their baby.